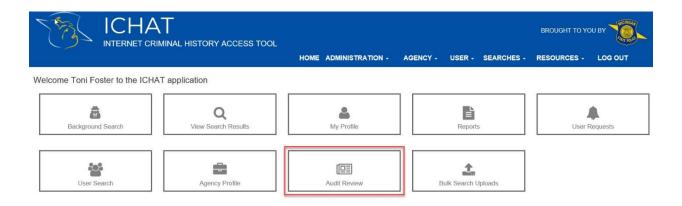


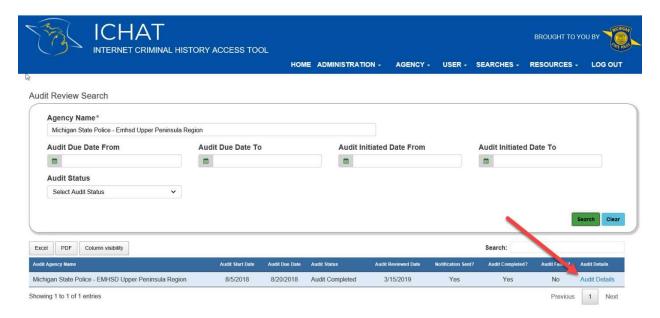
How to Complete an Audit

As the ICHAT **Agency Administrator**, you have the responsibility to complete the Agency's Audit. You will receive an email on the 5th of the Month and the due date will be on the 20th. Should your agency need more time, you can submit an extension User Request via the box below.

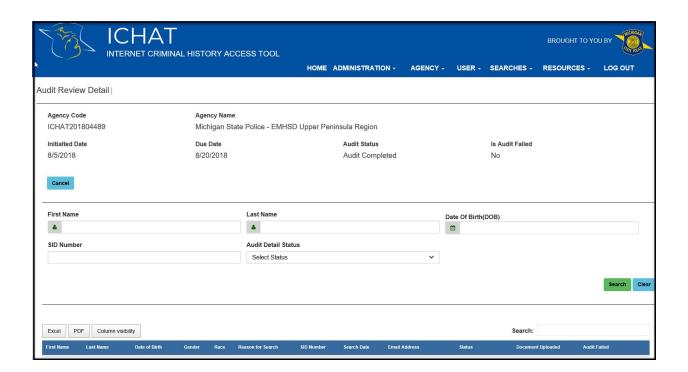
- After successfully logging in to the ICHAT application and selecting your "Agency Admin" role you will be taken to the Main Menu, displaying all the options shown above.
- To start the audit process, please select "Audit Review" like shown below. If you do not see that option, contact the agency admin. If the agency admin is no longer with the agency, you will need to contact the ICHAT help desk to update the agency.



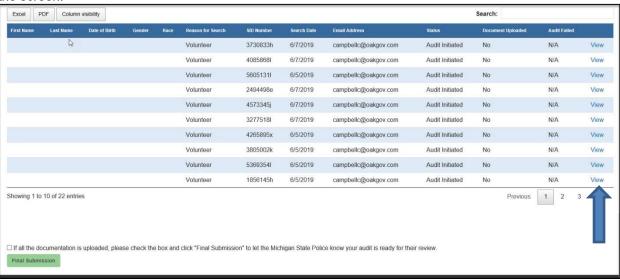
- Without typing anything in the search fields provided you will press the green "Search" button.
 Doing so will subsequently display a list audits your ICHAT Agency has been requested to perform since this version launched in 2018.
- From the list, select the Audit that you wish to complete by clicking on "Audit Details".

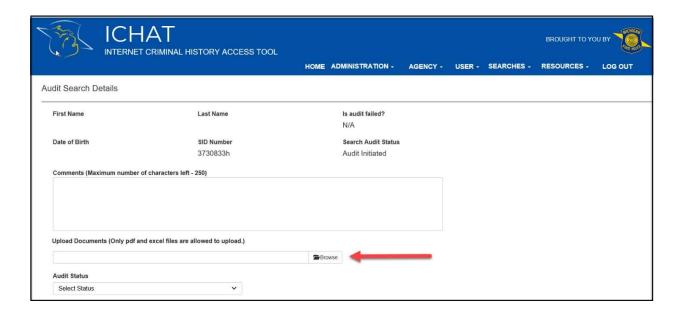


• The next screen will be the Audit Review Detail. At the bottom of this screen is the list of names that will need to be uploaded via pdf or excel spreadsheet.

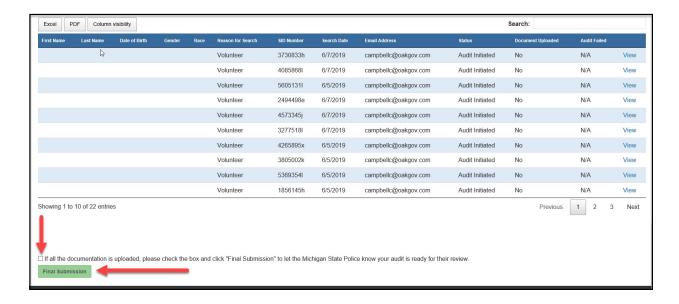


• To upload the documentation for each person, click on the "View" button on the right-hand side of the screen.





- Comments are required for each person.
- After all the files have been uploaded, you will need to click on the "Final Submission" button. This lets MSP know the audit is ready for review.



If there are any questions, please contact the ICHAT Help Desk at 517-241-0606 or via email at MSP-CRD-ICHATHELP@michigan.gov